




WORDPRESS HOSTING & MAINTENANCE

Mobilize Cloud specializes in Social Media, Custom Web Development, and IT consulting. We have years of experience in multiple industries including retail, medical, political, and consumer goods. We have connections in the industry to create any solution to fit your needs.

HOSTING:

- Mobilize Cloud utilizes WPEngine for WordPress hosting, it's one of the fastest managed WordPress hosting platforms in the market.
- This is the easiest option because it makes it makes deployments and codes changes easier for our development team.
- Hosting is month to month and there is no long-term commitment.
- We take care of 24/7 monitoring of your hosting environment.

SSL:

- Google has made a move to prioritize websites that are both SSL enabled and mobile friendly.
- We will purchase and manage an SSL certificate for you through SSLs.com
- SSL certificates encrypt all data being sent to and from your website.
- Even though you are not passing passwords or credit card data, we still recommend installing an SSL because of Google's new algorithm.
- A small green lock will appear in the address bar on most browsers, see the example below.
 -  <https://i>
- We will redirect any traffic to http or non www to the https://www url.

SCHEDULED MAINTENANCE:

- Mobilize Cloud performs maintenance checks on all websites it builds / works on. This can be done an annual, quarterly or monthly basis.
- An inspection of all systems to make sure the site has not been hacked or nefarious content has been published.
- A check of all systems for upgrades and patches as well as performing upgrades if needed.
- Review of google analytics and google webmaster data for any issues or SEO errors.
- If a customer is on monthly hosting and monthly scheduled maintenance, small page edits and new page creation is taken care of at no charge.

ESTIMATED TOTAL COST:

- Hosting: **\$75/month**
- SSL: **\$99.99/year**
- Scheduled Maintenance (optional):
 - Yearly: **\$300/year**

- Quarterly: **\$150/quarter**
- Monthly: **\$75/month**

Agreement Created by: **Mobilize Cloud**

Agreement Created On:

Accepted By:

Name: _____

Signature: _____

Title: _____

Date: _____

TERMS & CONDITIONS:

- If this agreement is not accepted within 45 days of the created date, the agreement will be voided and can be resubmitted for proposal.
- All projects come standard with a 30 day warranty. Any bugs, fixes and/or tweaks will be fixed at no charge within the first 30 days. After 30 days requests are handled with maintenance agreements or at our standard hourly rate.
- Maintenance agreements are separate agreements and are not in effect until signed after initial project completion.
- The agreement is based on current knowledge of the project complexity and the scope outlined in the project proposal. The agreement can be revised if more information about the project complexity is provided.
- If the agreement is in progress and then terminated, the funds paid up until that time are non-refundable. All code, database work, documents and design will be turned over to the client. But all deposits will be forfeited.
- The client is responsible for all content and imagery unless otherwise stated in the project estimate.
- Requests for information from Mobilize Cloud to the client should be answered within 3 business days. Delays in response time may lead to project deadlines and expected launch dates being pushed backed as well as delay charges being added to the project estimate.
- It is important that Mobilize Cloud have access to all web statistics for your project.
- The client will pay for all expenses outside of the agreement scope, including but not limited to, printing materials, copywriting, out-of-pocket expenses and travel expenses. Change orders will be presented before any charges are applied above and beyond the existing scope of this agreement.
- Mobilize Cloud will be allowed to place a small cloud logo and link at the bottom of the website pointing to <http://www.mobilizecloud.com>.

